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First and foremost, let me take this opportunity to thank you for your continued business. We enjoy working with you and your office and consider you an important part of our laboratory. Since 1979, Albensi Laboratories understands that each and every case we receive needs to be done to the client's specifications. We strive to achieve this each and every day. Our full-service laboratory pledges to deliver the latest technology available, superior craftsmanship, open communication, and exceptional customer care. These features, coupled with our department specialists, on-time deliveries, and 10 levels of quality control, allow us to assist in the success of each doctor's practice.

As the dental industry continuously experiences changes, we are pleased to announce that National Dentex (NDX) and Albensi Laboratories have officially joined forces and become one company. We are excited about the opportunities to accelerate our leadership in the fast-growing next-generation of the dental laboratory industry. Don Albensi Jr. will be taking over as the General Manager. He had grown up around the laboratory and learned while utilizing on-the-job training from various team members throughout the years. He is excited about this opportunity as he's been striving for this since 2004 when he joined the laboratory.

Our companies currently share many customers and business partners, and we intend to enhance and expand these essential relationships. As a result of our business combination:

1. There will be no disruption in product and/or service offerings.
2. You will now have access to an extraordinary laboratory network increasing the products and services offered through NDX Albensi.
3. NDX Albensi can leverage increased purchasing power which enables us to continue to offer competitive pricing.
4. A strong focus on maintaining and increasing the quality of innovation, craftsmanship, quality, and support, that you have come to expect from working with us as your preferred laboratory.

Together, we look forward to growing with you in the future through the National Dentex network of labs! As we proceed with our integration in earnest, we expect many questions. To address those questions or for updated supplies/resources, please contact our Customer Success Team at 1.800.734.3064 or visit www.albensilab.com/FAQ.

Best Regards,

Don Albensi Sr.
CDT | CEO Albensi Laboratories